

Connecticut

Type*	Provision(s)	Description
AGY, MED, PAY	Public Act No. 07-185(1)(b) (2007)	The Commissioner of Social Services shall amend the Medicaid state plan to include foreign language interpretation services provided to any LEP beneficiary as a Medicaid covered service.
MED	Conn. Gen. Stat. § 17b-28(b)	The Medicaid Managed Care Advisory Committee shall make recommendations concerning the linguistic and cultural competency of providers and other program facilitators.
AGY, MED	Conn. Gen. Stat. § 17b-302(a)	The commissioner shall develop a program to involve the public in the design and implementation of the HUSKY Plan, Part B and to ensure ongoing public involvement and public notices and HUSKY Plan, Part B materials shall be available to persons who do not speak English.
MCO, HOS	Conn. Gen. Stat. § 19a-127k(c)(4)	A managed care organization or hospital may develop community benefit guidelines intended to promote preventive care and to improve the health status for working families and populations at risk, whether or not those individuals are enrollees of the managed care plan or patients of the hospital. The guidelines shall focus on developing its program based upon an assessment of the health care needs and resources of the targeted populations, particularly barriers to accessing health care, including, but not limited to, cultural and linguistic barriers to accessible health care.
AGY, TRA, HOS, XXX	Conn. Gen. Stat. § 19a-266a	The Department of Public Health shall develop multilingual versions of a pamphlet for use by Spanish speaking and other non-English speaking patients containing information concerning gynecologic cancers, including cervical, ovarian and uterine cancer. The Department shall make the pamphlets available to hospitals, physicians and other health care providers for distribution to patients.
AGY, TRA, LTC, HHA	Conn. Gen. Stat. § 19a-490g	The Department of Public Health shall develop and produce a consumer guide of bilingual information on home health care agencies and homemaker-home health aide agencies.
HOS	Conn. Gen. Stat. § 19a-490i	Each acute care hospital shall: (1) develop and annually review a policy on the provision of interpreter services to non-English speaking patients; (2) ensure, to the extent possible, the availability of interpreter services to patients whose primary language is spoken by a group comprising not less than 5 percent of the population residing in the geographic area served by the hospital; (3) prepare and maintain a list of qualified interpreters; (4) notify hospital staff of the requirement to provide interpreters to non-English speaking patients; (5) post multilingual notices of the availability of interpreters; (6) review standardized forms to determine the need for translation for use by non-English speaking patients; (7) consider providing hospital staff with picture and phrase sheets for communication; and (8) establish liaisons to non-English speaking communities in the geographic area served by the hospital.
HOS, TRA	Conn. Gen. Stat. § 19a-509b(b)(1), (c)	Each hospital which holds or administers one or more hospital bed funds shall post or cause to be posted in a conspicuous public place in each patient admitting location, including, but not limited to, the admissions office, emergency room, social services department and patient accounts or billing office, information in English and Spanish regarding the availability of its hospital bed funds and shall make available in a place and manner allowing individual members of the public to easily obtain it, a one-page summary in English and Spanish.
AGY, CRD	Conn. Gen. Stat. § 20-13j(b)(5)	The department, after consultation with the Connecticut Medical Examining Board and the Connecticut State Medical Society, shall collect the following information to create an individual profile on each physician for dissemination to the public, including a list of languages, other than English, spoken at the physician's primary practice locations.
INS	Conn. Gen. Stat. § 38a-297(d)	For insurers, any non-English-language policy shall be deemed to be in compliance if the insurer certifies that such policy is translated from an English-language policy which complies with the other requirements of state law.

* Codes are available at the end of the document.

Connecticut continued

Type	Provision(s)	Description
EIS, TRA	Conn. Agencies Regs. § 17a-248-7(c)	For early intervention services, notice shall be written in language understandable to the general public and provided in the native language of the parent, unless it clearly is not feasible to do so. If the native language of the parent is not a written language, the agency shall ensure that the notice is translated orally or by other means to the parent in the parent's native language, the parent understands the notice, and there is written evidence that the requirements of this section have been met.
EIS	Conn. Agencies Regs. § 17a-248-8(d)(3)	Any parent requesting mediation under the early intervention services has the right to interpreter services or alternative communication services, if any are needed.
OAA, PWD	Conn. Agencies Regs. § 17a-301-2(e)	The Department of Social Services shall not contract for elderly independent living services with any agency not able to provide for necessary services for people who are non-English speaking.
HHC	Conn. Agencies Regs. § 17b-342-1(h)(7)	As part of the Home Care Program for Elders, each Access Agency (organizations which assist individuals in receiving home and community based services) shall have the capacity to provide or arrange necessary services for individuals who are non-English speaking.
OAA	Conn. Agencies Regs. § 17b-423-1(a)	For Older Americans Act programs, "greatest social need" means the need caused by non-economic factors which include language barriers and cultural isolation, including that caused by racial or ethnic status which restrict an individual's ability to perform normal daily tasks or which threaten his or her capacity to live independently.
OAA, TRA	Conn. Agencies Regs. § 17b-423-4(b)(4)(B)(iv)	For Area Agency on Aging hearings, notice of public hearing(s) shall be published in a language other than English, when deemed appropriate by the Area Agency on Aging and/or the Department on Aging.
STA, CON	Conn. Agencies Regs. § 19a-116-1(c)(1)(D)	For abortion services in outpatient clinics, providers must assure the patient that an interpreter is provided to assist the patient if she does not understand the language used on the consent form or the language used by the counselor obtaining consent.

Using the State Charts

The Charts present information for each state along three columns. The first column provides a three-letter code that signifies the subject matter of the law being cited. The second column gives the citation to the provision, and the last column offers a brief summary of the provision. The first column coding is as follows:

Code Subject Matter

AGY	Government agency requirements (excluding hearings/legal proceedings)
CHC	Community health centers
CHI	Children's health (excluding EPSDT and early intervention)
CON	Consent (e.g. informed consent)
CRD	Credentialing or profiles for health professionals (e.g. nurses' aides testing)
EIS	Early Intervention Services for children and newborn screening
EPS	Medicaid Early and Periodic Screening, Diagnostic and Treatment Services
FAM	Use of family members, friends, children as interpreters
HEA	Hearings/legal proceedings
HHC	Home health agencies, personal care services, and adult day health centers (not related to mental illness/developmental disabilities)
HIV	HIV/AIDS
HOS	Hospitals
INS	Insurance carriers (may include health maintenance organizations)
INT	Interpreter standards/certification/qualifications
LTC	Long-term care, including nursing homes, assisted living (not related to mental illness/developmental disabilities)
MED	Medicaid

Code Subject Matter

MEN	Services for people with mental health issues or developmental disabilities, including behavioral health services, habilitation services and Independent Living services (not facilities)
MCE	Medicare
MCO	Managed care organization/Prepaid in-patient/ambulatory health plan
MFA	Facilities for mental illness, ICF/MRs, and other facilities for the provision of psychiatric or mental health services
OAA	Services for the elderly or services under the Older Americans Act
PAY	Reimbursement/payments
PRO	Health professions standards/requirements
PUB	Public health
PWD	People with disabilities
RGT	Patient/client rights
STA	Sterilization/abortion
TRA	Translation
UNI	Universal
WOM	Services related to women's health but not abortion/sterilization
XXX	Other