



Florida

Type*	Provision(s)	Description
HIV, AGY	Fla. Stat. § 381.0038(1)(b)	The Department of Health shall establish an AIDS education program containing components to reach non-English speakers and other minorities.
RGT	Fla. Stat. § 381.026(4)(b)(7)	A patient in a health care facility who does not speak English has the right to be provided an interpreter if the facility has a person readily available who can interpret on behalf of the patient.
AGY, TRA	Fla. Stat. § 381.984(3)	By January 1, 2007, the Secretary of Health or his or her designee shall develop culturally and linguistically appropriate information pamphlets regarding childhood lead poisoning, the importance of testing for elevated blood-lead levels, prevention of childhood lead poisoning, and treatment of childhood lead poisoning.
MEN, HEA	Fla. Stat. § 393.11(3)(a)	Notice of the filing of a petition for involuntary admission to residential services provided by the developmental services program of the Department of Children and Family Services for a person with developmental disability shall be given verbally and in writing in the language of the client and in English.
INS	Fla. Stat. § 627.419(8)	If an insurer advertises a policy in a language other than English, the advertisement shall not be construed to modify or change the policy written in English. The advertisement must disclose that the policy written in English controls in the event of a dispute.
MCO, TRA	Fla. Stat. §§ 636.015, 641.305, 641.421	Prepaid limited health service organizations, HMOs, and prepaid health clinics that negotiate contracts in languages other than English, must provide non-English speaking members with written translations of their contract. These translations must be identical to the English language versions, approved in advance by the Department of Insurance, and certified as accurate.
MCO	Fla. Stat. § 641.54(5)(e)	Every HMO must provide to subscribers, on request, their policies for addressing the needs of LEP subscribers.
LTC	Fla. Admin. Code r. 58A-5.0181(3)(c)	Assisted Living Facilities must explain their policies to a family member or friend of the resident or another individual who can communicate the information to the resident if the resident does not speak English and the information is not available in a translated form.
HOS	Fla. Admin. Code r. 59A-2.55(3)(b)	Each hospital shall develop a systematic approach to educating the patient and family to improve patient outcomes, which includes assessment of cultural practices and language barriers.
HOS, TRA	Fla. Admin. Code r. 59A-3.255(1)(a)	Each hospital offering emergency services must post notices in English and Spanish stating patients' rights to receive such services.
LTC	Fla. Admin. Code r. 59A-4.165(1), (4)(d)(14)	A listing of all nursing home facilities in the state shall include for each facility any non-English languages spoken by the administrator or staff of the facility.
HHC	Fla. Admin. Code r. 59A-8.020(1)	When a home health agency accepts a client, there shall be a reasonable expectation that the services can be provided safely, including being able to communicate with the patient or person designated by the patient, either through a staff person or interpreter who speaks the same language.
XXX	Fla. Admin. Code r. 59A-25.004(1)(b)(6)	Home medical equipment providers shall assure that staff can accommodate the patient's language.
MED, TRA	Fla. Admin. Code r. 59G-4.230	Medicaid-enrolled providers of physician services must comply with the Florida Medicaid Physician Services Coverage and Limitations Handbook, which include the Enrollment Notification Letter and the Request for Change of Address for the Recipient Assignment Program form in Spanish for use by providers when applicable.

* Codes are available at the end of the document.

Florida continued

Type	Provision(s)	Description
MED, TRA	Fla. Admin. Code r. 59G-4.250	All participating prescribed drug services providers enrolled in the Medicaid Program must be in compliance with the provisions of the Florida Medicaid Prescribed Drug Services Coverage, Limitations, and Reimbursement Handbook, which includes the Notification Letter for Lock-in, the Election of Rights Letter for Lock-in, and Request for Change of Pharmacy forms in Spanish for use by providers when applicable.
PRO	Fla. Admin. Code r. 64B2-11.003(4)	Upon written request from an applicant who has been approved for a chiropractic licensure examination in the Department of Health, the Department shall provide a translated version of the examination for licensure into a language other than English. If no such translated examination exists however, the Department shall require the applicant to pay the cost of the translation before employing translators to perform the task.
PRO	Fla. Admin. Code r. 64B2-11.013(8)	Upon written request from an applicant, the Department shall provide a translated version of the acupuncture certification examination into a language other than English. If no such translated examination exists, however, the Department shall require the applicant to pay the cost of the translation before employing translators to perform the task.
EIS, TRA	Fla. Admin. Code r. 64C-7.008	As a part of prenatal and postnatal infant risk screening procedures, the Healthy Start Prenatal and Postnatal Risk Screening Instruments are available in Spanish, and shall be fully explained to any pregnant woman who objects to either risk screening.
AGY, TRA	Fla. Admin. Code r. 64D-3.046(3)(d), r. 64D-3.011	Department of Health forms for notification and opting out of immunizations required for public and non-public schools are available in English, Spanish, and Haitian-Creole).
AGY	Fla. Admin. Code r. 65C-30.006(4)(H)	For purposes of the Department of Children and Family Services' Family Safety Program case planning, translation services shall be provided for families and children who are not able to fully understand the discussion and/or explanations during plan development, either because of a lack of proficiency in English.
MFA, CHI, TRA	Fla. Admin. Code r. 65E-9.006	Program standards for the licensure of residential treatment centers for children include the provider establishing procedures for identifying and assessing the language needs of each child. A provider then must provide a range of oral and written assistance, including written materials in a language other than English, and oral language interpretation for children with limited English proficiency.
AGY, MEN	Fla. Admin. Code r. 65E-9.009(1)(a)	The Department of Children and Family Services' mental health program shall communicate right in a language that the child and the parent or guardian understands.
TRA	Fla. Admin. Code Ann. r. 64F-10.003(8)	Each Primary Care Provider of Family Health Services must post translated signs or provide written information to each applicant and client describing methods for determining financial eligibility, where it is likely that more than 5 percent of applicants for primary care will be LEP.
MEN, CHI	Fla. Admin. Code r. 65E-9.013	When providers use restraint, seclusion, or time-out in residential treatment centers for children, they must communicate the procedures in a language that the child and parent or guardian understands. Providers must use an interpreter or translator when necessary.

Using the State Charts

The Charts present information for each state along three columns. The first column provides a three-letter code that signifies the subject matter of the law being cited. The second column gives the citation to the provision, and the last column offers a brief summary of the provision. The first column coding is as follows:

Code Subject Matter

AGY	Government agency requirements (excluding hearings/legal proceedings)
CHC	Community health centers
CHI	Children's health (excluding EPSDT and early intervention)
CON	Consent (e.g. informed consent)
CRD	Credentialing or profiles for health professionals (e.g. nurses' aides testing)
EIS	Early Intervention Services for children and newborn screening
EPS	Medicaid Early and Periodic Screening, Diagnostic and Treatment Services
FAM	Use of family members, friends, children as interpreters
HEA	Hearings/legal proceedings
HHC	Home health agencies, personal care services, and adult day health centers (not related to mental illness/developmental disabilities)
HIV	HIV/AIDS
HOS	Hospitals
INS	Insurance carriers (may include health maintenance organizations)
INT	Interpreter standards/certification/qualifications
LTC	Long-term care, including nursing homes, assisted living (not related to mental illness/developmental disabilities)
MED	Medicaid

Code Subject Matter

MEN	Services for people with mental health issues or developmental disabilities, including behavioral health services, habilitation services and Independent Living services (not facilities)
MCE	Medicare
MCO	Managed care organization/Prepaid in-patient/ambulatory health plan
MFA	Facilities for mental illness, ICF/MRs, and other facilities for the provision of psychiatric or mental health services
OAA	Services for the elderly or services under the Older Americans Act
PAY	Reimbursement/payments
PRO	Health professions standards/requirements
PUB	Public health
PWD	People with disabilities
RGT	Patient/client rights
STA	Sterilization/abortion
TRA	Translation
UNI	Universal
WOM	Services related to women's health but not abortion/sterilization
XXX	Other