

# Indiana

Type*	Provision(s)	Description
INT	Ind. Code Ann. § 16-46-11.1-1 through 1-6	Establishes Commission on Health Care Interpreters and Translators to determine the proper level of regulation or oversight the state should have over health care interpreters and health care translators; recommend the level and type of education necessary to perform the job of a health interpreter and a health care translator; and recommend standards that health care interpreters and health care translators should meet in order to practice in Indiana.
INS	Ind. Code Ann. § 27-1-26-4	A non-English language insurance policy that is issued for delivery in Indiana is in compliance if the insurer issuing the policy certifies that the policy if translated into English would comply with the states' minimum requirements for insurance policies.
INS, MCO	Ind. Code Ann. §§ 27-8-28-14(b)(3), 27-13-10-5(b)(3)	Insurers and health maintenance organizations shall make available to covered individuals a toll free telephone number through which a grievance may be filed. The toll free telephone number must accept grievances in the languages of the major population groups served by the insurer.
MCO	Ind. Code Ann. § 27-13-36-10	Each health maintenance organization shall demonstrate that it has developed an access plan to meet the needs of its enrollees, including enrollees from major population groups who speak a primary language other than English.
EIS, TRA	410 Ind. Admin. Code 3-3-2(a)	For newborn screening, hospitals and birthing centers shall provide each pregnant woman admitted for delivery with a information prior to collection of the blood specimen and if a woman is unable to read such material, it shall be translated or read to her in a language she understands.
MFA, LTC, HHC	460 Ind. Admin. Code 1-4-10(g)	For the Community and Home Options to Institutional Care for the Elderly and Disabled, interpreter services will be made available to assist non-English speaking person upon request. However, if the applicant or participant requires these services for participation in the agency review or administrative hearing, the applicant or participant, prior to the date of the review, shall discuss the arrangements with the case manager.
OAA, PWD	460 Ind. Admin. Code 1-11-5(a)	Area Agencies on Aging and Centers for Independent Living shall post notices about client rights in a language appropriate for the individuals residing in the facility or frequenting AAA sites.
OAA	460 Ind. Admin. Code 6-3-52(b)(1)	For supported living services and supports, "specialized medical equipment and supplies supports" includes interpreters.
EIS, CON	470 Ind. Admin. Code 3.1-1-7(1), 3.1-8-2(b)(4), 3.1-8-4(1), 3.1-9-1(d)(2), 3.1-13-1(a)	For early intervention services, "consent" includes that the parent has been fully informed of all information relevant to the activity for which consent is sought, in the parent's native language or other mode of communication. If an assessment of the family is carried out, the assessment must be administered in the native language of the parent. Tests and other evaluation materials and procedures are administered in the native language of the parent or other mode of communication used by the family unless it is clearly not feasible to do so. IFSP meetings shall be conducted in the native language of the family or other mode of communication used by the family unless it is clearly not feasible to do so. "Native language", where used with reference to persons of limited English proficiency, means the language or mode of communication normally used by the parent of a child eligible for early intervention services.
EIS, TRA	470 Ind. Admin. Code 3.1-13-2(c)-(d)	Notices for changes to early intervention services must be provided in the native language of the parent unless it is clearly not feasible to do so. If the native language or other mode of communication of the parent is not a written language, the service coordinator shall take steps to ensure the following: the notice is translated orally or by other means to the parent in the parent's native language or other mode of communication; the parent understands the notice; and there is written evidence that the requirements specified in this section have been met.

\* Codes are available at the end of the document.

## Indiana continued

Type	Provision(s)	Description
EIS	470 Ind. Admin. Code 3.1-13-7(a)(1)	Participating agencies in early intervention services shall provide a description of the extent that the notice is given in the native languages of the various population groups in the state.
INS, MCO	760 Ind. Admin. Code 1-59-3(4), 1-59-8(d)	An insurer and a health maintenance organization shall establish a toll free telephone number through which grievances and appeals may be filed and information about grievance procedures obtained and must accept grievances in English and the languages of the major population groups served by the health maintenance organization. For health maintenance organization grievances, "major population group" means a racial or ethnic group for whom English is not the primary language and whose members comprise at least ten percent (10%) of the health maintenance organization's enrollees.

## Using the State Charts

---

The Charts present information for each state along three columns. The first column provides a three-letter code that signifies the subject matter of the law being cited. The second column gives the citation to the provision, and the last column offers a brief summary of the provision. The first column coding is as follows:

### Code Subject Matter

AGY	Government agency requirements (excluding hearings/legal proceedings)
CHC	Community health centers
CHI	Children's health (excluding EPSDT and early intervention)
CON	Consent (e.g. informed consent)
CRD	Credentialing or profiles for health professionals (e.g. nurses' aides testing)
EIS	Early Intervention Services for children and newborn screening
EPS	Medicaid Early and Periodic Screening, Diagnostic and Treatment Services
FAM	Use of family members, friends, children as interpreters
HEA	Hearings/legal proceedings
HHC	Home health agencies, personal care services, and adult day health centers (not related to mental illness/developmental disabilities)
HIV	HIV/AIDS
HOS	Hospitals
INS	Insurance carriers (may include health maintenance organizations)
INT	Interpreter standards/certification/qualifications
LTC	Long-term care, including nursing homes, assisted living (not related to mental illness/developmental disabilities)
MED	Medicaid

### Code Subject Matter

MEN	Services for people with mental health issues or developmental disabilities, including behavioral health services, habilitation services and Independent Living services (not facilities)
MCE	Medicare
MCO	Managed care organization/Prepaid in-patient/ambulatory health plan
MFA	Facilities for mental illness, ICF/MRs, and other facilities for the provision of psychiatric or mental health services
OAA	Services for the elderly or services under the Older Americans Act
PAY	Reimbursement/payments
PRO	Health professions standards/requirements
PUB	Public health
PWD	People with disabilities
RGT	Patient/client rights
STA	Sterilization/abortion
TRA	Translation
UNI	Universal
WOM	Services related to women's health but not abortion/sterilization
XXX	Other