



## Missouri

Type*	Provision(s)	Description
MEN, RGT	Mo. Ann. Stat. § 632.325(11)	If Respondent is accepted for evaluation and treatment by psychiatric services through civil detention, he has the right to have an interpreter assist him at the facility or during a hearing or both, if he is hearing impaired or does not speak English.
MFA	Mo. Code Regs. Ann. tit. 9, § 10-7.030(3)(B)	For psychiatric facilities, services shall be appropriate to the individual's age and development and shall be responsive to the individual's cultural situation and any linguistic/communication needs.
MEN	Mo. Code Regs. Ann. tit. 9, § 30-4.195(C)(6), (L)(6)	Access Crisis Intervention programs must operate or arrange for a twenty-four (24)-hour telephone hotline and mobile response program. Each program shall have a written description of the hotline and mobile response systems' services are provided to persons who have a limited understanding of the English language.
MFA	Mo. Code Regs. Ann. tit. 9, § 40-4.095(4)(A)	For community residential homes not licensed by the Division of Aging and Psychiatric Homes, admissions forms must contain the individual's language spoken or used in natural home if not English.
MFA	Mo. Code Regs. Ann. tit. 9, §§ 40-9.095(4)(A), 40-10.095(4)(A)	For day programs for the mentally retarded and developmentally disabled, admissions forms must contain the individual's language spoken or used in natural home if not English. These forms must be kept for 7 years post discharge.
OAA	Mo. Code Regs. Ann. tit. 19, §§ 15-4.010(27), 15-4.050(1)(D); 15-7.005(29)	For the Older American Act, "greatest social need" includes need caused by non-economic factors, including language barriers, and cultural, isolation, including isolation caused by racial or ethnic status, which restrict the ability of an individual to perform normal daily tasks and/or threatens the capacity of the individual to live independently.
OAA	Mo. Code Regs. Ann. tit. 19, § 15-4.150(2)(B)	In seeking a waiver under the Older Americans Act, an area agency must have a public hearing and notice must be publicized through widely circulated newspapers and other public media at least twenty (20) calendar days before the date of the hearing in English and other languages as appropriate to the geographic area or to the target population to be served.
OAA	Mo. Code Regs. Ann. tit. 19, §§ 15-7.010(4)(A), 15-7.050(2)(G)	All service providers for older people or low income handicapped adults must have multilingual staff available when there are substantial numbers of non-English speaking service recipients. Service providers must develop a plan to provide services in the language spoken by the target population, if other than English.
EIS	Mo. Code Regs. Ann. tit. 19, § 40-9.020(6)	For newborn hearing screening, facilities shall provide each newborn's parent(s) with information about newborn hearing screening in English or other language or alternate method as appropriate. The department shall provide information to facilities in other languages upon request.
CRD, MCO	Mo. Code Regs. Ann. tit. 20, § 400-7.180, Exhibit A	The credentialing form for health maintenance organizations includes requests for information on the languages spoken (other than English) by health care providers and whether interpreters are available.

\* Codes are available at the end of the document.

## Using the State Charts

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The Charts present information for each state along three columns. The first column provides a three-letter code that signifies the subject matter of the law being cited. The second column gives the citation to the provision, and the last column offers a brief summary of the provision. The first column coding is as follows:

### Code Subject Matter

AGY	Government agency requirements (excluding hearings/legal proceedings)
CHC	Community health centers
CHI	Children's health (excluding EPSDT and early intervention)
CON	Consent (e.g. informed consent)
CRD	Credentialing or profiles for health professionals (e.g. nurses' aides testing)
EIS	Early Intervention Services for children and newborn screening
EPS	Medicaid Early and Periodic Screening, Diagnostic and Treatment Services
FAM	Use of family members, friends, children as interpreters
HEA	Hearings/legal proceedings
HHC	Home health agencies, personal care services, and adult day health centers (not related to mental illness/developmental disabilities)
HIV	HIV/AIDS
HOS	Hospitals
INS	Insurance carriers (may include health maintenance organizations)
INT	Interpreter standards/certification/qualifications
LTC	Long-term care, including nursing homes, assisted living (not related to mental illness/developmental disabilities)
MED	Medicaid

### Code Subject Matter

MEN	Services for people with mental health issues or developmental disabilities, including behavioral health services, habilitation services and Independent Living services (not facilities)
MCE	Medicare
MCO	Managed care organization/Prepaid in-patient/ambulatory health plan
MFA	Facilities for mental illness, ICF/MRs, and other facilities for the provision of psychiatric or mental health services
OAA	Services for the elderly or services under the Older Americans Act
PAY	Reimbursement/payments
PRO	Health professions standards/requirements
PUB	Public health
PWD	People with disabilities
RGT	Patient/client rights
STA	Sterilization/abortion
TRA	Translation
UNI	Universal
WOM	Services related to women's health but not abortion/sterilization
XXX	Other